1	P. Bruce Converse (005868)			
2	Timothy M. Strong (021345) DICKINSON WRIGHT PLLC			
3	1850 North Central Avenue, Suite 1400 Phoenix, AZ 85004-4568			
4	Phoenix, AZ 85004-4568 Phone: (602) 285-5000 Fax: (844) 670-6009			
5	bconverse@dickinsonwright.com			
6	tstrong@dickinsonwright.com Firm E-Mail for Court Documents courtdocs@dickinsonwright.com			
7	Attorneys for Defendant			
8				
9	UNITED STATES DISTRICT COURT			
10	DISTRICT OF ARIZONA			
11	Jennifer Dale, on behalf of herself and	Case Nos. 2:22-cv-01659-PHX-SPL		
12	all others similarly situated,	2: 22-cv-01847-PHX-SPL		
13	Plaintiff,			
14	v.	DEFENDANT'S ANSWER TO CONSOLIDATED COMPLAINT		
15	Travelers Property Casualty Insurance Company,			
16				
17	Defendant.			
18	Cameron Bode, a single man.			
19	Plaintiff,			
20	v.			
21	Travelers Property Casualty Insurance			
22	Company,			
23	Defendant.			
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4 Plaintiffs' Consolidated Complaint.

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INTRODUCTION I.

answers Plaintiffs' Consolidated Complaint.

1. Defendant states that the Arizona law referenced in Paragraph 1 speaks for itself as to its contents, and denies any allegations of Paragraph 1 inconsistent therewith. Defendant denies the allegations of the last sentence of Paragraph 1 of the Complaint.

specifically admitted herein. The paragraph numbers used herein correspond to those in

Defendant Travelers Property Casualty Insurance Company ("Defendant") hereby

Defendant denies all allegations not

- 2. Defendant states that the Arizona law referenced in Paragraph 2 speaks for itself as to its contents, and denies any allegations of Paragraph 2 inconsistent therewith.
- 3. Defendant states that the Arizona law referenced in Paragraph 3 speaks for itself as to its contents, and denies any allegations of Paragraph 3 inconsistent therewith.
  - Defendant denies the allegations of Paragraph 4. 4.
- 5. Defendant admits that Plaintiffs purport to bring the sort of action described in Paragraph 5, but denies that Plaintiffs are entitled to any of the relief they seek.

#### II. **PARTIES**

- 6. Defendant admits the allegations of Paragraph 6.
- 7. Defendant admits the allegations of Paragraph 7.
- 8. Defendant admits the allegations of Paragraph 8 as to state of incorporation, but denies the allegations as to principal place of business.

#### III. JURISDICTION AND VENUE

- 9. Defendant admits the allegations of Paragraph 9, except denies the allegations as to its principal place of business being in New York.
  - 10. Defendant admits the allegations of Paragraph 10.
- Defendants admits that Plaintiffs purport to characterize their allegations as 11. they have described in Paragraph 11, but denies that Plaintiffs' characterization is correct and denies all remaining allegations of Paragraph 11.

## IV. GENERAL ALLEGATIONS AS TO ARIZONA LAW

- 12. Defendant states that the Arizona law referenced in Paragraph 12 speaks for itself as to its contents, and denies any allegations of Paragraph 12 inconsistent therewith.
- 13. Defendant states that the Arizona law referenced in Paragraph 13 speaks for itself as to its contents, and denies any allegations of Paragraph 13 inconsistent therewith.
- 14. Defendant states that the Arizona law referenced in Paragraph 14 speaks for itself as to its contents, and denies any allegations of Paragraph 14 inconsistent therewith.
- 15. Defendant states that the Arizona law referenced in Paragraph 15 speaks for itself as to its contents, and denies any allegations of Paragraph 15 inconsistent therewith.
- 16. Defendant states that the Arizona law referenced in Paragraph 16 speaks for itself as to its contents, and denies any allegations of Paragraph 16 inconsistent therewith.
- 17. Defendant states that the Arizona law referenced in Paragraph 17 speaks for itself as to its contents, and denies any allegations of Paragraph 17 inconsistent therewith.
- 18. Defendant states that the Arizona law referenced in Paragraph 18 speaks for itself as to its contents, and denies any allegations of Paragraph 18 inconsistent therewith.
- 19. Defendant states that the Arizona law referenced in Paragraph 19 speaks for itself as to its contents, and denies any allegations of Paragraph 19 inconsistent therewith.

## V. ALLEGATIONS RELATED TO DALE

- 20. Defendant admits the allegations of Paragraph 20.
- 21. Defendant admits the allegations of Paragraph 21.
- 22. Defendant admits the allegations of Paragraph 22.
- 23. Defendant admits the allegations of Paragraph 23, except is without sufficient information to admit or deny the allegations regarding the severity of Plaintiff's injuries, and therefore denies the same.
- 24. Defendant is without sufficient information to admit or deny the allegations of Paragraph 24, and therefore denies the same.

- 25. Defendant admits the allegations of Paragraph 25, except that it is without sufficient information to admit or deny the allegations regarding the severity of Plaintiff's injuries, and therefore denies the same.
- 26. Defendant is without sufficient information to admit or deny the allegations of Paragraph 26, and therefore denies the same.
- 27. Defendant admits the allegations of the first sentence of Paragraph 27. Defendant is without sufficient information to admit or deny the allegations of the second sentence of Paragraph 27, and therefore denies the same.
  - 28. Defendant admits the allegations of Paragraph 28.
  - 29. Defendant admits the allegations of Paragraph 29.
- 30. Defendant states that the Arizona law referenced in Paragraph 30 speaks for itself as to its contents, and denies any allegations of Paragraph 30 inconsistent therewith.
- 31. Defendant states that the policy documents referenced in Paragraph 31 speak for themselves as to their contents, and denies any allegations of Paragraph 31 inconsistent therewith, and is without sufficient information to admit or deny the remaining allegations of Paragraph 31, and therefore denies the same.
- 32. Defendant is without sufficient information to admit or deny the allegations of Paragraph 32, and therefore denies the same.
- 33. Defendant states that the policy documents referenced in Paragraph 33 speak for themselves as to their contents, and denies any allegations of Paragraph 33 inconsistent therewith.
- 34. Defendant states that the correspondence referenced in Paragraph 34 speaks for itself as to its contents, and denies any allegations of Paragraph 34 inconsistent therewith.
- 35. Defendant states that the correspondence referenced in Paragraph 35 speaks for itself as to its contents, and denies any allegations of Paragraph 35 inconsistent therewith.

- 36. Defendant states that the correspondence referenced in Paragraph 36 speaks for itself as to its contents, and denies any allegations of Paragraph 36 inconsistent therewith.
- 37. Defendant states that the correspondence referenced in Paragraph 37 speaks for itself as to its contents, and denies any allegations of Paragraph 37 inconsistent therewith.

## VI. ALLEGATIONS RELATED TO BODE

- 38. Defendant admits the allegations of Paragraph 38.
- 39. Defendant is without sufficient information to admit or deny the allegations of Paragraph 39, and therefore denies the same.
- 40. Defendant is without sufficient information to admit or deny the allegations of Paragraph 40, and therefore denies the same.
  - 41. Defendant admits the allegations of Paragraph 41.
- 42. Defendant admits the allegations of the Paragraph 42, except states that the Arizona law referenced in Paragraph 42 speaks for itself as to its contents, and denies any allegations of Paragraph 42 inconsistent therewith.
- 43. Defendant admits the allegations of Paragraph 43, except states that the policy documents referenced in Paragraph 43 speaks for themselves as to their contents, and denies any allegations of Paragraph 43 inconsistent therewith.
- 44. Defendant states that the policy documents referenced in Paragraph 44 speak for themselves as to their contents, and denies any allegations of Paragraph 44 inconsistent therewith, and is without sufficient information to admit or deny the remaining allegations of Paragraph 44, and therefore denies the same.
- 45. Defendant states that the policy documents referenced in Paragraph 45 speak for themselves as to their contents, and denies any allegations of Paragraph 45 inconsistent therewith.
- 46. Defendant is without knowledge sufficient to admit or deny the allegations of the first two sentences of Paragraph 46, and therefore denies the same. Defendant states

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27 28 that the policy documents referenced in Paragraph 46 speak for themselves as to their contents, and denies any allegations of Paragraph 46 inconsistent therewith.

- 47. Defendant states that the communication referenced in Paragraph 47 speaks for itself as to its contents, and denies any allegations of Paragraph 47 inconsistent therewith, and denies all the remaining allegations of Paragraph 47.
  - 48. Defendant denies the allegations of Paragraph 48.
  - 49. Defendant denies the allegations of Paragraph 49.
- 50. Defendant states that the communications referenced in Paragraph 50 speak for themselves as to their contents, and denies any allegations of Paragraph 50 inconsistent therewith.

### VII. ALLEGATIONS RELATED TO TRAVELERS

- 51. Defendant denies the allegations of Paragraph 51.
- 52. Defendant states that the policy documents referenced in Paragraph 52 speak for themselves as to their contents, and denies any allegations of Paragraph 52 inconsistent therewith.
- 53. Defendant states that the policy documents referenced in Paragraph 53 speak for themselves as to their contents, and denies any allegations of Paragraph 53 inconsistent therewith.
- 54. Defendant states that the policy documents referenced in Paragraph 54 speak for themselves as to their contents, and denies any allegations of Paragraph 54 inconsistent therewith.
  - 55. Defendant denies the allegations of Paragraph 55.
- 56. Defendant states that the policy documents referenced in Paragraph 56 speak for themselves as to their contents, and denies any allegations of Paragraph 56 inconsistent therewith.
- 57. Defendant states that the policy documents referenced in Paragraph 57 speak for themselves as to their contents, and denies any allegations of Paragraph 57 inconsistent therewith.

Defendant denies the allegations of Paragraph 76.

Defendant denies the allegations of Paragraph 77.

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1	78.	Defendant denies the allegations of Paragraph 78.	
2	79.	Defendant denies the allegations of Paragraph 79.	
3	80.	Defendant denies the allegations of Paragraph 80.	
4	81.	Defendant denies the allegations of Paragraph 81.	
5	82.	Defendant denies the allegations of Paragraph 82.	
6	83.	Defendant denies the allegations of Paragraph 83.	
7	VIII.	CLASS ACTION ALLEGATIONS	
8	84.	Defendant admits that Plaintiff purports to bring this case on behalf of	
9	class, but denies all remaining allegations of Paragraph 84.		
10	85.	Defendant admits that Plaintiffs purport to bring this case on behalf of	
11	class as defined in Paragraph 85, but denies all allegations of Paragraph 85 that a clas		
12	action is appropriate here or that a class may be certified in this matter.		
13	86.	Defendant denies the allegations of Paragraph 86.	
14	87.	Defendant denies the allegations of Paragraph 87, and all of its subparts.	
15	88.	Defendant denies the allegations of Paragraph 88.	
16	89.	Defendant denies the allegations of Paragraph 89.	
17	90.	Defendant denies the allegations of Paragraph 90.	
18	91.	Defendant denies the allegations of Paragraph 91.	
19	92.	Defendant denies the allegations of Paragraph 92.	
20	93.	Defendant denies the allegations of Paragraph 93.	
21	94.	Defendant denies the allegations of Paragraph 94.	
22	95.	Defendant denies the allegations of Paragraph 95.	
23		FIRST CLAIM FOR RELIEF	
24		(DECLARATORY JUDGMENT)	
25	96.	Defendant repeats and incorporates herein all of its responses to the	
26	foregoing paragraphs as its response to Paragraph 96.		
27	97.	Defendant denies the allegations of Paragraph 97.	
28	98.	Defendant denies the allegations of Paragraph 98.	

1	99. Defendant denies the allegations of Paragraph 99.		
2	SECOND CLAIM FOR RELIEF		
3	(BREACH OF CONTRACT)		
4	100. Defendant repeats and incorporates herein all of its responses to the		
5	foregoing paragraphs as its response to Paragraph 100.		
6	101. Defendant denies the allegations of Paragraph 101.		
7	102. Defendant denies the allegations of Paragraph 102.		
8	103. Defendant denies the allegations of Paragraph 103.		
9	104. Defendant denies the allegations of Paragraph 104.		
10	THIRD CLAIM FOR RELIEF		
11	(BAD FAITH AS TO THE CLASS)		
12	105. Defendant repeats and incorporates herein all of the responses to the		
13	foregoing paragraphs as its response to Paragraph 105.		
14	106. Defendant states that the Arizona law referenced in Paragraph 106 speal		
15	for itself as to its contents, and denies any allegations of Paragraph 106 inconsister		
16	therewith.		
17	107. Defendant states that the Arizona law referenced in Paragraph 107 speal		
18	for itself as to its contents, and denies any allegations of Paragraph 107 inconsiste		
19	therewith.		
20	108. Defendant states that the Arizona law referenced in Paragraph 108 speal		
21	for itself as to its contents, and denies any allegations of Paragraph 108 inconsiste		
22	therewith.		
23	109. Defendant denies the allegations of Paragraph 109.		
24	110. Defendant denies the allegations of Paragraph 110.		
25	111. Defendant denies the allegations of Paragraph 111.		
26	112. Defendant denies the allegations of Paragraph 112.		
27	113. Defendant denies the allegations of Paragraph 113.		
28	114. Defendant denies the allegations of Paragraph 114.		

FOURTH CLAIM FOR RELIEF

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(INDIVIDUAL DAMAGES FOR BAD FAITH) 2 3 115. Defendant repeats and incorporates herein all of its responses to the 4 foregoing paragraphs as its response to Paragraph 115. 116. Defendant denies the allegations of Paragraph 116. 5 117. Defendant denies the allegations of Paragraph 117. 6 Defendant denies the allegations of Paragraph 118. 7 118. 119. 8 Defendant denies the allegations of Paragraph 119. 120. Defendant denies the allegations of Paragraph 120. 9 PLAINTIFFS' PRAYER FOR RELIEF 10 11 Defendant denies that Plaintiffs have any meritorious claim that would entitle them to relief. Accordingly, Defendant denies all the allegations of Plaintiff's Prayer for Relief. 12 **ADDITIONAL DEFENSES** 13 For its additional defenses, Defendant asserts as follows: 14 15 1. Plaintiffs' Complaint fails to state a claim upon which relief may be granted against Defendant. 16 2. 17 The Complaint is barred, in whole or in part, to the extent that A.R.S. § 20-259.01(H) does not apply where only one policy is at issue and the insured would not have 18 19 been able to purchase differing levels of UM/UIM limits for each vehicle insured under 20 that single policy. 21 3. For a portion of the period complained of by Plaintiffs Defendant's practice 22 was to, out of an abundance of caution, send Subsection H letters to UM/UIM claimants, 23 and, for a portion of that period, Defendant's policies had limits choice language in their 24 UM/UIM sections applying to single policy, multiple vehicle situations, which mirrored 25 the choice language in Defendant's UM/UIM policy sections, present throughout the 26 entire applicable period, in multiple policy/multiple vehicle situations. 27 4. Plaintiffs' bad faith claim is barred on the ground that Defendant at all times

had a legitimate and reasonable basis for its coverage positions.

- 5. Plaintiffs' claim for punitive damages is barred on the ground that Defendant did not act with the necessary "evil mind" required to recover such damages.
- 6. The Complaint is barred, in whole or in part, to the extent that the alleged damages suffered by Plaintiffs, if any, were caused by Plaintiffs' own acts or omissions. Alternatively, Plaintiffs' claims are barred for failure to mitigate damages.
- 7. The Complaint is barred to the extent it would unjustly enrich Plaintiffs, or give rise to a windfall of coverage which the insured could not have reasonably anticipated and for which the insured did not pay a premium.
- 8. To the extent Plaintiffs seek punitive damages, they improperly seek punitive damages in violation of the Due Process Clause of the Fourteenth Amendment to the Constitution of the United States in one or more of the following respects; (1) the punitive damages claimed are or may be vastly disproportionate to any actual damages; (2) the award of punitive damages would constitute an arbitrary and capricious taking of Defendant's property, a taking which is unjustified by any rational state purpose; and (3) the award of punitive damages would violate Defendant's substantive due process rights.
- 9. The imposition of punitive damages against the Defendant in an amount exceeding any actual and potential harm by an excessive and/or unconstitutional ratio violates Defendant's substantive due process rights as guaranteed by the United States Constitution.
- 10. Defendant denies that any of the prerequisites to a class action as set forth in the applicable class action rules have been pled or met herein, including the requirements that common questions predominate over individual issues, that Plaintiffs' claims are typical of the class or that they are adequate class representatives, and that a class action is a superior method of adjudicating this matter.
- 11. Defendant reserves the right to challenge the standing of each putative class member.
- 12. Some or all of the claims in this matter may be barred by the applicable statutes of limitations, including but not limited to under the statute of limitations analysis

1	provided in Creasman v. Farmers Cas. Ins. Co., No. CV-22-01820-PHX-DJH, 2023 WL		
2	4533964 (D. Ariz. July 13, 2023).		
3	13. Some or all of the claims in this matter are or may be barred by the doctrine		
4	of laches and/or time limitations on suit in the applicable insurance policies.		
5	14. Any alleged benefits available to Plaintiffs and the putative class are		
6	expressly conditioned and limited by the terms, conditions, limits and provisions of the		
7	insurance policies at issue.		
8	15. Some or all of the claims in this matter may be barred by the execution of		
9	releases, including by Plaintiffs.		
10	16. Some or all of the claims in this matter may be barred by the doctrine of		
11	unclean hands.		
12	17. Some or all of the claims in this matter may be barred by the doctrines of		
13	waiver and estoppel.		
14	WHEREFORE, Defendant respectfully requests that judgment be granted in its		
15	favor, including its costs of suit, attorneys' fees pursuant to A.R.S. Section 341.01(A) and		
16	any other applicable statute or rule, and additionally requests such other and further relief		
17	as the Court deems just and proper.		
18	Dated this 19 <sup>th</sup> day of January 2024.		
19	Respectfully submitted,		
20	DICKINSON WRIGHT PLLC		
21	By: /s/ P. Bruce Converse		
22	P. Bruce Converse Timothy M. Strong		
23	Attorneys for Defendant		
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**CERTIFICATE OF SERVICE** I hereby certify that on this 19th day of January 2024, I electronically filed the foregoing using the CM/ECF system, which served all registered CM/ECF participants. /s/ Terri Finnell